

NDLAMBE MUNICIPALITY



Water Services Notice

PORT ALFRED

Please be informed that two of the Reverse Osmosis (RO) plants supplying water to Port Alfred are currently not operational as of yesterday, which was a public holiday. Restoration efforts began today, and we are working to resolve the issues as soon as possible.

- **1ML Reverse Osmosis Plant:** The plant is currently out of service due to a problem with its raw water pump.
- **2ML Reverse Osmosis Plant:** The plant is experiencing electrical issues in its control building. Due to the complexity of the process control, the plant cannot be run manually so we have temporarily shut down the plant until power to the building is fully restored.

While water is still available from the Sarel Hayward Dam and various boreholes, this situation will negatively impact our overall supply.

Please note that even after the plants are repaired, the water supply system will take time to recover and stabilise.

We kindly urge all residents to use water sparingly during this period to help conserve our limited resources.

We apologise for any inconvenience this may cause and appreciate your understanding as we work to improve your water service.

PLEASE USE WATER SPARINGLY

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25 September 2024

ROLLY DUMEZWENI

MUNICIPAL MANAGER
